DAIRY TRANSPORT BUSINESS

Frequently Asked Questions

Why do I need to be accredited?

The *Primary Produce Safety Act 2011* defines a ***dairy transport business*** as a business, enterprise or activity involving the collection and transport of milk or colostrum from premises where dairy primary production is carried out to premises where dairy processing is carried out, or the transport of bulk milk or dairy products between premises where dairy processing is carried out.

This Act is supplemented by the *Primary Produce Safety (Dairy) Regulations 2024*, which requires that a dairy transport business is required to be accredited and brings Tasmania into line with other States across the country.

How do I apply for an accreditation?

You will need to submit an application form, together with a Food Safety Program for your business, pay the application fee, and submit for assessment to enquiries@tdia.tas.gov.au

What is A Food Safety Program

A Food Safety Program is a documented system that identifies and manages food safety risks within your business operations.

An approved Food Safety Program must be submitted as part of your accreditation application before your application can be finalised.

If you do not currently have a Food Safety Program, the TDIA can provide resources and guidance to assist you. We can also review your program and provide feedback to help ensure it meets regulatory requirements.

When should I update my Food Safety Program?

Your Food Safety Program should be reviewed and updated whenever significant changes occur within your business. This may include changes to:

- Products manufactured
- Production processes
- Equipment or facilities
- Business ownership
- Food safety risks or controls

Regularly reviewing your Food Safety Program helps ensure it accurately reflects your current operations and continues to meet regulatory requirements.

What happens after I am accredited?

TDIA will conduct an audit of your business at least once every 12 months to determine compliance with your food safety program. You will be advised when this will happen, so you are able to be present.

How do I cancel my dairy industry licence/accreditation?

If you cease operating within the dairy industry, you must notify the TDIA in writing and request cancellation of your licence and/or accreditation.

Requests can be submitted by email to **enquiries@tdia.tas.gov.au**

To help us process your request, please include:

- Business name
- Licence or accreditation number (if applicable)
- Date operations ceased
- Contact details

Once your request has been received and processed, you will be advised of the outcome.

Need more information?

If you have any questions regarding licensing, accreditation, food safety requirements, or compliance obligations, please contact (Name of Business) via **enquiries@tdia.tas.gov.au** or **0364 784100**. Our team is available to assist you.